



**KLW PLUMBING, MAINTENANCE & CONSTRUCTION CC**

Registration No: 2011/055544/23

VAT No: 4610287718

Office: 082 553 9448 (Cathy or Charlet)

Director:

Mr Anton Wessels (061 102 1991)

**JOB CARD / CLIENT SATISFACTION CLEARANCE**

**DATE:** \_\_\_\_\_

**CLIENT DETAILS:**

Client Name and Surname	
Client Address	
Client Contact Number	

**COVID-19 HEALTH AND SAFETY:**

<b>QUESTIONS – During workmanship</b>	<b>YES</b>	<b>NO</b>
Is anyone in your home in quarantine due to COVID-19 infection?		
Can you isolate your family while we are working?		
Is the area where we will work clean and sterilized?		

<b>QUESTIONS – After workmanship is completed</b>	<b>YES</b>	<b>NO</b>
Can you provide for sterilization when we are completed?		
Are you happy that the area has been left clean and safe?		
Do you feel safe to return to your family?		

**NOTE: We are wearing PPE to protect ourselves and our clients, not because we are infected.**

**PLEASE RATE US:**

<b>QUESTIONS</b>	<b>EXCELLENT</b>	<b>GOOD</b>	<b>AVERAGE</b>	<b>POOR</b>
Overall impression and professionalism?				
Quality of service and workmanship?				
Reception and staff?				
Will you refer us to a friend / family member?	Yes / No			

**ADDITIONAL COMMENTS:**

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**CLIENT SIGNATURE ON SITE:** \_\_\_\_\_